



April 19, 2024 **Ehime University**

Transforming Higher Education through Micro-credentials 高等教育を変革するマイクロクレデンシャル

Prof. Masahiro INOUE, PhD, PMP, PEJp Keio University

井上 雅裕 慶應義塾大学大学院 特任教授

Prof. Masahiro Inoue, PhD, PMP, PEJp

Specially Appointed Professor, Keio University Graduate School of System, Design and Management Professor Emeritus, Former Vice President Shibaura Institute of Technology

Director, the Japanese Society for Engineering Education Director, PMI Japan Chapter Micro-credential Joint WG, Japan Vice Chair, Micro-credential WG, JMOOC Micro-credential Committee, Japan Virtual Campus E-mail: inouem@keio.jp, inouem@shibaura-it.ac.jp https://www.facebook.com/masahiro.inoue.9849





Outline

- 1. Micro-credentials and Need for International Collaboration
- 2. Micro-credential Framework
- 3. Relationship between Micro-credentials and Digital Badges
- 4. International Collaboration on Micro-credential

What is a micro-credential?



Source: Micro-credential innovations in higher education: Who, What and Why, OECD Education Policy Perspectives No.39, 2021.

Impact of Micro-credentials on Higher Education

- The transformation of higher education will change the learning process and qualifications. It will also increase student mobility among universities.
- Each university will offer distinctive educational programs and issue micro-credentials. (e.g., AI data science, management, energy, environment)
- Stacking of these Micro-credentials can lead to master's and bachelor's degrees.
- Learners can earn Micro-credentials as proof of their learning in line with their career goals.
- Standards for Micro-credential exchange in the Asia-Pacific region are expected to facilitate student and professional mobility.

Higher and Lifelong Education Based on Global Industry-Academic Collaboration



- Course Clusters: SDGs, Emerging Technologies, Digital Transformation, AI, Data Science, IoT, Robotics, Management, Conceptual skills, Human skills, Technical skills
- Environment and Methods: Blended Learning, Hybrid Classroom, Micro-credential, MOOCs, Global PBL, COIL, Digital Credential, Open Badges, CLR
 ©2020-2023 Masahiro Inoue

6

Definition, A micro-credential:

- is a record of focused learning achievement verifying what the learner knows, understands or can do.
- includes assessment based on clearly defined standards and is awarded by a trusted provider.
- has standalone value and may also contribute to or complement other micro-credentials or macro-credentials, including through recognition of prior learning.
- meets the standards required by relevant quality assurance.

What are and are not acceptable as micro-credentials

- 1. What are recognized as Micro-credentials
 - Part of an educational program or course of a higher education institution or vocational education institution whose learning outcomes have been evaluated.
 - Courses and training courses of private training institutions, academic associations, professional associations, companies whose learning outcomes have been evaluated.
- 2. What are not recognized as micro-credentials
 - Courses or training whose learning outcomes have not been evaluated.
 - Certificates such as digital badges that can be obtained simply by participating in a course without evaluation of the learning outcomes.
 - Certificates indicating completion of a higher education program, such as a bachelor's or master's degree (this is a macro-credential).

Micro-credentials leading to a degree

- 1. Inclusion model: the micro-credential is designed as part of a degree program, so that after obtaining the micro-credential, students can obtain the degree by enrolling in the degree program.
- 2. Recognition of prior learning: after earning a micro-credentials, students enroll in a degree program and credits of the micro-credentials are transferred to the degree program.
- 3. Modular model: higher education institution divides a degree program into several modules and issues a micro-credential for each module.



Micro-credentials and Need for International Collaboration

- The rapid development of industrial structure and technology have attracted attention and efforts for micro-credentials, which allow learners to study a specific field and certify their academic achievements.
- Micro-credentials are expected to involve not only higher education institutions, but also private training institutions, associations, and enterprises for reskilling and upskilling.
- A common framework for micro-credentials is required for educational institutions to offer high-quality micro-credentials, for learners to choose micro-credentials, and for employers to evaluate microcredentials.
- International cooperation on micro-credential frameworks is important to promote the use of human resources in the Asia-Pacific region.

Requirements for Micro-credentials

- Inclusiveness: The benefits of micro-credentials should be available to all groups of learners.
- Micro-credential framework for the broad understanding and exchange of Micro-credentials. (both national and international)
 - Enhance the readability, portability, and acceptability of Micro-credentials.
 - Assure the quality of Micro-credentials
- Employers' respect in the value of Micro-credentials.
- Electronic catalogs and portals for leaners to choose a Microcredential.

What should micro-credentials do? - desired characteristics -

Targeted	Rapid [duration]	Flexible [sequencing or timing]	Stackable
Learning outcomes assessed	External assurance of programme or provider	Portable [applicable to study programmes in other HEIs]	Study load expressed in credits
Located with National Qualifications Framework	Employer role in credential design/ approval	Wage and occupation reporting	Self-sovereign digital identity [recipient ownership, vendor independence]

Source: Micro-credential innovations in higher education: Who, What and Why, OECD Education Policy Perspectives No.39, 2021.



Regarding the establishment of the Micro-credential Joint Working Group

(Click here for Japanese translation)

Micro-credential Joint Working Group

August 18, 2023

Japan Forum for Internationalization of Universities

Japan Virtual Campus Management Committee

Published the Micro-credential Framework 1.0 and Digitally Issuance Guideline difference 1:0 min April 2024.

The Japan Forum for Internationalization of Universities, the Japan Virtual Campus Steering Committee (JV-Campus), and the Japan Massive Open Online Education Promotion Council (JMOOC) formed the Micro-credential Joint Working Group on August 18, 2023.

With the global development of the online learning environment, it is becoming possible for learners to freely select content and study without being constrained by time and space. In order to do so, it is necessary to clearly indicate the learning purpose, contents, and completion conditions of learning content, as well as quality assurance.

Micro-credential is a focused record of learning outcomes that proves what a learner knows, understands, or can do. Their learning achievements are assessed based on clearly defined standards, ensuring the quality of their education.

Through the activities of the Micro-credential Joint Working Group, the Japan Forum for Internationalization of Universities, JV-Campus, and JMOOC will promote the production and provision of Micro-credentials. as well as develop and collaborate on operational platforms. and https://www.jv-campus.org/en/newslist/353314/ https://www.jmooc.jp/202308_report/ ¹³

Mence Micro-credential Joint WG

Contents

Skill standard Qualifications Framework

Micro-credential Framework

Research and Study

Scope



An Empirical Study of Micro-credential Operation in University Networks in the Asia-Pacific Region

- Research supported by JSPS KAKENHI Grant Number JP22H01027
- 2022/4/1-2026/3/31
- Researchers: ASHIZAWA Shingo, INOUE Masahiro, YONEZAWA Akiyoshi, OTA Hiroshi, IKEDA Keiko, SEKIYAMA Takashi, HOND Naoya
- This study will identify the operational status and needs of Micoro-credential MC) in Japan and the Asia-Pacific region, and clarify the definition of requirements for operationalizing MC with quality assurance and international acceptability. In addition, we will analyze the conditions for the diffusion of MC in Japan, as well as the factors and issues that may hinder the diffusion of MC. In order to achieve these objectives, the following activities will be conducted.
- 1. Survey of MC operations and needs in Asia-Pacific countries
- 2. Formulation of MC operational guidelines with quality assurance and international acceptability
- 3. Demonstration testing of the usefulness of the guidelines based on the network of universities in the Asia-Pacific region.

Japan Virtual Campus **LNCampus** Online International Education Platform



The Ministry of Education, Culture, Sports, Science and Technology (MEXT) has developed a new platform as part of its Top Global University Project (TGUP), designed to promote Japan's international education and exchange through the use of online





1,631,538

Business and

management, 15.9%

Total Learners

Micro-credential Framework

Demand for common Micro-credential framework

- 1. We examined ways for learners to select micro-credentials (MC) and interoperate with them in the country and internationally.
- 2. The descriptors in MC frameworks developed by countries and regions have been investigated. The essential descriptors are learning outcomes, type of assessment, learner effort, and quality assurance.
- 3. To enhance interoperability of MCs, the descriptors need to be standardized domestically and mapped internationally to ensure equivalence.

Objectives, Micro-credential framework:

- promote the development, earning, and utilizing of high quality Micro-credentials by establishing common guidelines for Micro-credentials
 - for learners who decide what to study,
 - for organizations and institutions who issue and accredit micro-credentials,
 - and for employers and professional organizations who need to understand the learning outcomes and competencies of their learners and employees.
- provide descriptors that clearly states the content of a Micro-credential and the conditions for its acquisition so that Micro-credentials can be compared, selected, and evaluated.

Initiatives on Micro-credential Frameworks

- Frameworks should include:
 - Definition of Micro-credentials
 - Standard requirement for Micro-credentials
 - Descriptors of Micro-credentials
- National and regional Frameworks (existing and in progress)
 - Australia, National Microcredentials Framework, March 22, 2022
 - EU, A EUROPEAN APPROACH TO MICRO-CREDENTIALS, December 2021
 - Japan, Certification Program, January 23, 2008 (only for the HEIs)
 - Japan, Micro-credential Framework Draft, October 2023

Mentional Joint WG

Descriptors of Micro-credentials (proposed)

Proposed reference descriptors	EU	Australia	Malaysia
Identification of the learner	Identification of the learner	-	Name NRIC
Date of issuing	Date of issuing	-	Date of award
Title of the micro-credential	Title of the micro-credential	e of the micro-credential Title	
Awarding body	Awarding body	Provider	Awarding institution
Country/Region of the issuer	Country/Region of the issuer	-	-
Content/ Description	-	Content/ Description	-
Learning outcomes	Learning outcomes	Learning Outcomes	Learning Outcomes
Form of participation	Form of participation	Delivery Mode	Mode of delivery Method of learning and teaching
Language	-	Language	Language
Learner Effort	Notional workload (in ECTS credits,	Learner Effort	Student learning time
Credit/ Other Recognition	wherever possible)	Credit/ Other Recognition	Credit hours/ equivalent
Type of assessment	Type of assessment Assessment		Assessment
Type of quality assurance	Type of quality assuranceQuality Assurance		Quality Assurance
Level	Level of the learning experience (EQF)-		Level of the course
Certification	-	Certification	-
Prerequisites needed to enroll	Prerequisites needed to enroll	Prerequisite/s	Enrolment Requirements
Stackability	Integration/stackability	Stackability	-

Note: Mandatory, Optional, -, None

- 1. Identification of the learner: Number or Name
- 2. Date of issuing: Date micro-credential issued
- 3. Title of the micro-credential
- 4. Awarding body: Institution that issued the micro-credential
- 5. Content/ Description: Brief description
- 6. Learning Outcomes: Knowledge, skills, or competencies acquired by the learner upon completion
- 7. Form of participation:
 - (e.g., in-person, online, or blended, and whether synchronous or asynchronous learning.)

Descriptors of Micro-credentials (cont.)

Mandatory

8. Learner Effort: Amount of learning required of learners

- 8. Total study time, including class time, study time outside of class, time spent viewing and watching on-demand materials and resources, and time spent on evaluation.
- 9. It is preferable to list class hours in addition to the amount of learning required of the learner (total hours of learning).

9. Type of assessment

• Ensure that the learning outcomes have been achieved based on clear criteria.

10. Type of quality assurance

- Describe the quality assurance applied to the micro-credential.
- Internal quality assurance is required within the institution. Publish a Uniform Resource Identifier (URI) indicating the institution's standards.
- If the institution has received third-party evaluation or accreditation as external quality assurance, indicate the name or URI

11. Credit/ Other Recognition

- The type of certification awarded upon completion of the micro-credential (credits awarded by HEIs or other recognition by associations).
- It may be listed in UCTS (UMAP credit transfer system, 1 UCTS is 38-48 hours of study and 13-16 hours of class time).

Descriptors of Micro-credentials (cont.)



- **1.** Country/Region of the issuer:
 - Country or region that issued the micro-credential
- 2. Language: Languages used in teaching and assessment
- 3. Level:
 - For higher education institutions, use the undergraduate level, master's level. The method of indicating Qualification Framework or the level of skill standards for each field may also be used.
- 4. Certification: Issuance of certificates of achievement
 - (e.g., certificate of completion program, certificate with digital badge)

5. Prerequisites needed to enroll:

• Prerequisites, micro-credentials, credits, experience, etc. required prior to or upon completion

6. Stackability:

• If the micro-credential can be combined with other micro-credentials to form a larger micro-credential or become part of a macro-credential (master's, bachelor's, or other degree), describe the specific conditions.

Relationship between Micro-credential and Digital Badges

Relationship between Micro-credential and digital badges



Micro-credentials are educational systems; Digital Badges are information technology

Micro-credentials

A new educational system

 Academic achievement in a specific area of study (for lifelong learning, reskilling)

Framework development

• Public bodies decide on the education system and Microcredential requirements.

Contribution to trust of quality

• Define and assess learning outcomes

Issued by trusted institutions

Each has different contribution to the trust.

Example: JSEE certified a microcredential with a digital badge.



Learning outcomes Verified by Digital

Digital Badges

Information technology

 Digital technology for verifying participation, studies, certifications, and licenses

Development of technical specifications

Developed by international IT associations

Contribution to trust of security

Trust through information security (e.g., tamper-proof)

Badging Taxonomy of International Association of Continuing Education and Training

IACET Badging Taxonomy						
Style	Style Association		Learning		Competence with	
					Validation	
Туре	Participati	Contribution	Grade-	Level /	Performance	Certification
	on Badge	/	Based	Program	Badge	/License
		Recognition	Badge	Badge		Badge
		Badge				
Description	Badge earner participates in an event	Badge earner has made a non-trivial contribution	Badge earner has earned recognition for successfully completing a learning event.	Badge earner has earned formal credit for one or all event(s) in a series of learning gains	Badge earner has demonstrated skills in a high-stakes environment.	Badge earner has demonstrated competence in a substantial domain of knowledge.

© All Rights Reserved. Any use must reference Badging Taxonomy of the International Association of Continuing Education and Training (IACET) The full IACET Badging Standard will be available in the third quarter of 2018. https://www.iacet.org/



Example of Digital Badges of Japanese Society for Engineering Education the Japanese Society for Engineering Education



Issuance of digital badges and micro-credentials at the Japanese Society for Engineering Education

- Certificate of Participation: A digital badge as a "Certificate of Participation" is given to participants of JSEE-sponsored seminars.
- Micro-credential (Certification of Learning): A digital badge as a "Micro-credential" will be given to learners who have attended JSEE-sponsored educational programs and passed the evaluation of their learning outcomes.
- Certificate of Competence: A digital badge of qualification for "Professional Engineering Educator" will be issued to those who have passed the Professional Engineering Educator Program examination.
- Certificate of Recognition: Award winners will be given a digital badge as a "Certificate of Recognition".



Japanese Society for Engineering Education



31

Guideline for digitally badging of Micro-credentials (proposed)

Open Badges

- 1. Name 名称
- 2. Issuer 発行者

Project

AGILE HYBRID

PROJECT PRO

MICRO-CREDENTIAL

Management

- 3. Description 説明
 - A short description of the achievements
- 4. Criteria 取得条件
 - URI or embedded criteria document describing how to earn the achievement

Micro-credentials

- 1. Title of the micro-credential マイクロクレデンシャル名称
- 2. Awarding body 授与機関
- 3. Content/ Description 内容
- 4. Learning outcomes 学修成果
- 5. Form of participation 授業の方法
- 6. Learner Effort学習量(総学習時間)
- 7. Type of assessment 評価の方法
- 8. Type of quality assurance 質保証
- 9. Credit/ Other Recognition 単位/その他の認定

International Collaboration on Micro-credentials

Micro-credential Reference Framework for International Collaboration



How to collaborate on a Reference Framework for Micro-credentials?

- I. Definition of Micro-credentials
 - UNESCO, Towards a common definition of micro-credentials

2. Descriptors of Micro-credentials

- Mandatory Descriptors
- Optional Descriptors

We can share a common definition.

We can share reference descriptors.

3. Quality Assurance of Micro-credentials

- Internal Quality Assurance
- External Quality Assurance (Accreditation)

We need share minimum requirements for quality assurance.

International Collaboration in the Asia-Pacific region







Meeting with UNESCO, Bangkok August 30, 2023

Keynote and Roundtable at IEC2023 in Bangkok, Aug. 31 to Sep. 1, 2023



Keynote at NALI2023 in Malaysia, November 8, 2023



Keynote and Roundtable at Asia-Pacific MOOC conference in Tokyo November 1-2, 2023 Two international Projects between MOOCs (temtative): Micro-credentials Standards Pilot Project and AI-Enhanced Translation Technology Project

Micro-credentials Standards Pilot Project

- Design and share a microcredential framework and digital badge guideline
- Design micro-credential and write descriptors in local language and English based on the micro-credential framework.
- Write metadata in Open Badges and issues Micro-credentials by Open Badges 2.0 or 3.0 in each country.

Al-Enhanced Translation Technology Project

- Select or develop contents from Thai and Japanese institutions.
- Translate contents with AI-Enhanced
 Translation Technology.
- Design procedure and investigate issues in exchange contents between Thai MOOC/TCU and JMOOC
 - Content server
 - Learner support
 - Test and assessment
 - Issue credentials

System Architecture of Micro-credential (proposed)



Micro-credential Benefit Map (preliminary)

Created: Aug. 20, 2023 Revised: Aug. 25, 2023 Masahiro Inoue

Output	Outcomes	Intermediate	End Bonofit
Common Framework of Micro-credentials	Learners choose Micro-	Benefit	People make use
Project 2: Online catalog and portal site	Micro-credential quality will	utilize their abilities	of their high abilities in society Sustainable
of Micro-credentials	be improved	expands	Sustainable growth
Delivery platforms sharing of Micro-credentials	Providers properly create Micro-credentials	Utilization of human resources based on	institutions and well- being of both
Project 4: Skill Standards for organizing	Employers trust Micro- credentials and use them for evaluation and hiring	Innovation creation, increased	Growth Individuals and society.
Project 5: Guideline for digitally badging of Micro- credentials	Highly transferable academic history for learners' mobility	productivity Improvement of international mobility of human resources	Learn anywhere in the world at any time and use competence internationally
Project 6: Micro-credential description guidelines using structured language (CASE)	Efficient and secure digital transfer of micro- credentials and credits		
Project 7: Common digital descriptions for exchanging academic records (e.g., CLR)	MC: Micro-credential CASE: Competencies and A CLR: Comprehensive Learr Benefit map: PMI, Benefits	Academic Standards Exchange, her Record, 1EdTech Consortiun Realization Management - A Pra	1EdTech Consortium n actice Guide, 2019

©2023 Masahiro Inoue

Present and Future Works for Collaboration

- Develop and share Common Framework of Micro-credential
- Develop and share Guideline for digitally badging of Microcredentials
- Share platforms for Micro-credential
 - Collaborate with MOOCs in Asia-Pacific region
- Develop and share quality Micro-credentials and courses with collaboration
- Build domestic and international portal sites or online catalogs
- Develop common digital description for exchanging academic records (e.g., Comprehensive Learner Record Standard)

References

- 1. JV-Campus, Regarding the establishment of the Micro-credential Joint Working Group, https://www.jv-campus.org/en/newslist/353314/
- 2. JMOOC, Draft framework and guidelines for micro-credentials, <u>https://www.jmooc.jp/20231005_announcement/</u>
- 3. UNESCO, Towards a common definition of micro-credentials, https://unesdoc.unesco.org/ark:/48223/pf0000381668
- 4. National Microcredentials Framework, Department of Education, Skills and Employment, Australia, November 2021, <u>https://www.dese.gov.au/higher-education-publications/resources/national-microcredentials-framework</u>
- 5. European Union, A European approach to micro-credentials, https://education.ec.europa.eu/education-levels/higher-education/micro-credentials
- 6. Masahiro Inoue, et al, Digital Transformation of Higher and Lifelong Education, Tokyo Denki University Press, ISBN 9784501633806, September 2022. (in Japanese 井上雅裕編著、大学のデジタル変革ーDXによる教育の未来、東京電機大 学出版局、2022)
- 7. Open Badges v2.0, IMS Final Release, April 2018, https://www.imsglobal.org/spec/ob/v2p0/
- 8. Comprehensive Learner Record Standard, https://www.imsglobal.org/activity/comprehensive-learner-record